



LE SOL CRÉATIF

ARKIT WARRANTY - 5 YEARS

ARTEPY guarantees all products ARKIT over a period of 5 years from the date of purchase.

- The warranty applies to:
 - ARKIT Tiles which have not undergone any transformation
 - The first purchaser only
 - Installed indoors by a professional in accordance with ARKIT installation recommendations and the national professional fitting standards.
 - Maintained in accordance with ARKIT maintenance instructions.

- Faults must be reported within 10 days of finding by registered letter with acknowledgment of receipt, accompanied by a copy of the invoice, sent to the fitter who issued the invoice.

- The visible defects on the product should be reported to ARTEPY before cutting and gluing operations.

- The warranty is strictly limited to replacement or refund corresponding to the quantity of rejects tiles, excluding any fees and any other compensation for any reason whatsoever. The warranty does not, in any case, cover the replacement or refund of the total area. Depreciation linked to the wear will be taken into account. A deduction of 6% per year of use will be applied to the refund.

- The replacement or refund defective ARKIT tiles will not prolong the duration of the warranty period.

DISCLAIMERS:

No complaint will be considered in the context of that guarantee in the following cases:

- Complaint after installation or cutting, a visible defect on the floor ARKIT before installation.
- Complaint regarding colour variations, shades, patterns compared to samples, presentations, or other batches of lots.
- Complaint subsequent to improper installation with national standards.
- Complaint following the non-compliance with installations and maintenance instructions.
- Complaint following the normal wear and aging of the floor.
- Complaint relating to the laying of tiles in a non-proper place or use other than intended.
- Complaint relating to deterioration resulting from accidents or negligence.
- Damage related to sharp or pointed objects or materials.
- Damage caused by storage or handling.

ARKIT's warranty 5 years is only applicable if all conditions of installation, maintenance, and use have been completely met.